

MMA Expanded Benefits



Vivida Health provides services in Region 8:

The following details all Expanded Benefits available to Vivida Health Medicaid members. For more information on these benefits, please contact Vivida Health at **844-243-5131 (TTY: 711)** or visit **VividaHealth.com**.

Service	Description (including limits)	Prior Authorization Required	Phone Number
General Expanded Benefits			
Cellular Phone Service	<ul style="list-style-type: none"> • One (1) cellphone • 350 minutes • Unlimited text messages • One (1) GB data. Member can call Vivida Member Services without using minutes and will receive text messages with health tips and reminders • One (1) per household every two (2) years 	No	844-824-8653
Circumcision (newborns only)	<ul style="list-style-type: none"> • One (1) per lifetime for infants up to 28 days old 	No	844-824-8653
CVS Discount Program	<ul style="list-style-type: none"> • 20% discount off certain OTC items at CVS 	No	844-824-8653
Doula Services	<ul style="list-style-type: none"> • Birth Coaching through pregnancy for pregnant enrollees 11-56 • Services must be through Certified Doula Home visit for prenatal monitoring and assessment to include fetal heart rate, non-stress test, uterine monitoring, and gestational diabetes monitoring • Home visit for postnatal assessment and follow-up care • Home visit for newborn care and assessment • Unlisted home visit service or procedure 	Yes	844-824-8653

Home Delivered Meals - Disaster Preparedness/ Relief	<ul style="list-style-type: none"> • Medical Nutrition Group, one annually 	Yes	844-824-8653
Housing Assistance	<ul style="list-style-type: none"> • Supported Housing, per month \$250 Lifetime per household with PA • Rent and essential utilities 	Yes	844-824-8653
Meals - Non-emergency Transportation Day-Trips	<ul style="list-style-type: none"> • \$200 per day up to \$1,000 per year for trips greater than 100 miles 	Yes	844-824-8653
Over-the-Counter Benefit (OTC)	<ul style="list-style-type: none"> • OTC medications and supplies • \$25 per month per household to spend on an approved list of products 	No	
Swimming Lessons (Drowning Prevention)	<ul style="list-style-type: none"> • Offered once per year through Vivida Health-sponsored Program 	Yes	844-824-8653

Service	Description (including limits)	Prior Authorization Required	Phone Number
Adult Expanded Benefits			
Acupuncture Services	<ul style="list-style-type: none"> • Acupuncture therapy for management of chronic pain 	Yes	844-824-8653
Behavioral Health Assessment/ Evaluation Services	<ul style="list-style-type: none"> • Up to three (3) patient-focused health risk assessment instruments with scoring and documentation, per standardized instrument, without authorization • Unlimited beyond three (3) assessments based on medical necessity criteria 	Yes, beyond 3	844-824-8653

Art Therapy	<ul style="list-style-type: none"> • Activity therapy, such as music, dance, art, or play therapies not for recreation, related to the care and treatment of patient’s disabling mental health problems, per session (45 minutes or more) 	Yes	888-710-2316 or TTY 711
Behavioral Health Intensive Outpatient Treatment	<ul style="list-style-type: none"> • Alcohol and/or drug services • Intensive outpatient (treatment program that operates at least three (3) hours/day, at least three (3) days/week, and is based on an individualized treatment plan), including assessment and counseling • Crisis intervention, and activity therapies or education 	Yes	888-710-2316 or TTY 711
Behavioral Health Medical Services (Medication Management)	<ul style="list-style-type: none"> • Medication management 	No	
Behavioral Health Medical Services (Drug Screening)	<ul style="list-style-type: none"> • Behavioral health medical services (alcohol and other drug screening specimen collection) • Three (3) times per year without prior authorization 	Yes, for more than 3 per year	888-710-2316 or TTY 711
Behavioral Health Screening Services	<ul style="list-style-type: none"> • Behavioral health screening services • Up to three (3) per year 	No	
Chiropractic Services	<ul style="list-style-type: none"> • Chiropractic manipulation therapy for the treatment of chronic pain • For visits beyond the allowed 24 annually (e.g., weekly visits deemed medically necessary) 	Yes, for visits beyond 24	844-824-8653
Computerized Cognitive Behavioral Therapy	<ul style="list-style-type: none"> • Unlimited visits for health and behavior assessment and reassessment • Individual, group, and family (with or without the patient present) health and behavior intervention 	No	
Crisis Intervention Services	<ul style="list-style-type: none"> • Crisis intervention services 	Yes	888-710-2316 or TTY 711

CVS ExtraCare Health Card	<ul style="list-style-type: none"> • Card provides a discount of 20% on select CVS brand health care products, including pain relievers, allergy, cough and cold remedies, heartburn and stomach remedies, vitamins, first aid, baby care and more • To obtain this card, Enrollees may visit cvs.com/extracare or contact CVS by calling toll-free 888-543-5938 to sign up • Enrollees use this card at the checkout register at CVS to obtain their 20% discount • Enrollees do not need to present their Health Plan ID card 	No	888-543-5938
Durable Medical Equipment	<ul style="list-style-type: none"> • Wound care products 	Yes	
Equine Therapy	<ul style="list-style-type: none"> • Equestrian/Hippotherapy • 10 sessions 	Yes	888-710-2316 or TTY 711
Group and Group Medical Therapy	<ul style="list-style-type: none"> • Group and group medical therapy 	Yes	888-710-2316 or TTY 711
Hearing Services	<ul style="list-style-type: none"> • The following services are provided one (1) per every two (2) years: Assessment for hearing aids, hearing aid fitting/ checking, hearing aid monaural in ear, behind ear hearing aid, hearing aid dispensing fee, in-ear binaural hearing aid, behind-the-ear binaural hearing aid, dispensing fee, and hearing evaluation 	Yes	844-824-8653
Home-Delivered Meals: Post-Facility Discharge	<ul style="list-style-type: none"> • Home delivery of meals post discharge from Acute Care via Flavor Harvest Program for individuals with documented malnutrition or other pertinent medical conditions 	Yes	844-824-8653
Home Visit by a Clinical Social Worker	<ul style="list-style-type: none"> • Services of clinical social worker in home health or hospice settings • 48 visits per year 	Yes	844-824-8653
Home Care Services/ Homemaker - Medically Related	<ul style="list-style-type: none"> • Homemaker service, NOS • One (1) carpet cleaning per year for adults with asthma (per 15 minutes) 	Yes	844-824-8653

Housing Assistance	<ul style="list-style-type: none"> Supported housing, per month \$250 Lifetime per household with PA Rent and essential utilities 	Yes	844-824-8653
Individual/Family Therapy	<ul style="list-style-type: none"> Individual and family therapy Up to 10 visits with PA Brief individual psychotherapy Training and educational services related to the care and treatment of patient's disabling mental health problems per session (45 minutes or more) 	Yes	888-710-2316 or TTY 711
Massage Therapy	<ul style="list-style-type: none"> Up to 40 sessions of 15 minutes with Licensed Medical Massage Therapist 	Yes	844-824-8653
Medication Assisted Treatment	<ul style="list-style-type: none"> Alcohol and/or drug services Methadone administration and/or service (provision of the drug by a licensed program) 	Yes	844-824-8653
Mental Health Targeted Case Management	<ul style="list-style-type: none"> Targeted case management 	Yes	888-710-2316 or TTY 711
Occupational Therapy	<ul style="list-style-type: none"> Initial evaluation, reevaluation and treatment OT Evaluation – Moderate Complexity OT Reevaluation OT treatment visit 	Initial: No Subsequent visits: Yes	844-824-8653
Outpatient Hospital Services	<ul style="list-style-type: none"> The benefit will be an additional \$250 annually for the following services: Diagnostic testing, radiology, OP surgical procedures 	Yes	844-824-8653
Pet Therapy	<ul style="list-style-type: none"> Activity therapy, such as music, dance, art, or play therapies not for recreation, related to the care and treatment of patient's disabling mental health problems Per session (45 minutes or more) 	Yes	888-710-2316 or TTY 711
Physical Therapy	<ul style="list-style-type: none"> Initial evaluation, reevaluation and treatment PT Evaluation – Moderate Complexity OT Reevaluation OT treatment visit 	Initial: No Subsequent visits: Yes	844-824-8653

Prenatal Services	<ul style="list-style-type: none"> • Rental of a hospital grade breast pump, one (1) per year • Rental of a breast pump, one (1) per two (2) years • 14 antepartum visits for low-risk pregnancies • 18 antepartum visits for high-risk pregnancies • Three (3) postpartum visits within 90 days following delivery 	Yes	844-824-8653
Primary Care Services	<ul style="list-style-type: none"> • Office/Outpatient visits, unlimited • Nursing facility care, unlimited 	No	
Respiratory Therapy	<ul style="list-style-type: none"> • One (1) initial evaluation and one (1) reevaluation per year • One (1) respiratory therapy visit per day 	Initial: No Subsequent visits: Yes	844-824-8653
Speech Therapy	<ul style="list-style-type: none"> • Speech Therapy evaluation and re-evaluation, one (1) per year • Oral and OP Swallow evaluation, one (1) per year • Speech Therapy visit, up to seven (7) visits per week (30 minutes each) • Augmentative and Alternative Communication (AAC), initial evaluation and reevaluation, one (1) per year • AAC fitting, adjustment and training visit, three (3) visits within 90 days of delivery 	Initial: No Subsequent visits: Yes	844-824-8653
Substance Abuse Treatment or Detoxification Services	<ul style="list-style-type: none"> • Ambulatory setting substance abuse treatment or detoxification services, per day 	Yes	888-710-2316 or TTY 711
Vaccine: Influenza	<ul style="list-style-type: none"> • One (1) vaccine per year • Age 21 and over 	No	
Vaccine: Pneumonia	<ul style="list-style-type: none"> • Per CDC ACIP guidelines for ages 21 and over • Prior authorization required for administration outside of CDC guidelines 	Yes	844-824-8653
Vaccine: Shingles	<ul style="list-style-type: none"> • One (1) vaccine per year 	Yes	844-824-8653

Vaccine: TDaP for Pregnant Enrollees	<ul style="list-style-type: none"> • Tetanus diphtheria toxoids acellular pertussis vaccine (TDaP) intramuscular, one (1) per pregnancy 	No	
Vision Services	<ul style="list-style-type: none"> • One (1) pair of frames per year • One (1) eye exam per year • The following contact lenses are dispensed in a 6-month supply with a prescription: PMMA, toric or prism ballast, per lens; gas permeable, toric, prism ballast, per lens; gas permeable, extended wear, per lens, hydrophilic, spherical, per lens; hydrophilic, toric, or prism ballast, per lens, hydrophilic extended wear, per lens; contact lens, other type 	No	
Waived Copayments	<ul style="list-style-type: none"> • All copays will be removed except for Emergency Department 	No	

Vivida Health Plan is a Managed Care Plan with a Florida Medicaid Contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the Managed Care Plan. Limitations, copayments, and/or restrictions may apply. Benefits, formulary, pharmacy network, premium and/or co-payments/ co-insurance may change. Vivida Health is a Medicaid Health Plan serving Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota counties.

Vivida Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. Vivida Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

This information is available for free in other languages. If you need auxiliary aids and services, including the provision of the materials in alternative formats, including large print, please call us at 844-243-5131 or TTY 711.

Please contact our customer service number at 844-243-5131 or TTY 711 during 8:00 A.M. to 7:00 P.M. Monday through Friday.

If you do not speak English, call us at 855-854-8691 Pin 323 We have access to interpreter services and can help answer your questions in your language. We can also help you find a health care provider who can communicate with you in your language.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro servicio al cliente a través del 844-243-5131 o por 711 durante el 8:00 A.M. to 7:00 P.M. de lunes a viernes.

Si no habla inglés, llámenos al 855-854-8691 Pin 323. Contamos con servicios de intérpretes y podemos ayudar a responder sus preguntas en su idioma. También podemos ayudarlo a encontrar un proveedor de atención médica que pueda comunicarse con usted en su idioma.

Enfòmasyon sa a disponib gratis nan lòt lang. Tanpri kontakte sèvis kliyantèl nou nan nimewo 844-243-5131 oswa 711 pandan 8:00 A.M. to 7:00 P.M. lendi jiska vandredi.

Si ou pa pale anglè, rele nou nan 1-855-854-8691 Pin 323. Nou gen aksè ak sèvis entèprèt e nou ka ede reponn kesyon ou yo nan lang pa w. Nou ka ede w tou jwenn pwofesyonèl lasante ki kapab kominike avèk ou nan lang pa w.