

Vivida Health Covered Care Management Programs



Vivida Health offers programs to help members access care and learn how to manage health conditions, including case management. The following are care management programs available to members. For more information, please contact Vivida Health Member Services at **844-243-5131 (TTY: 711)**.

For all programs, call **844-243-5131 (TTY: 711)**.



Breathe Well, Live Well

Asthma management program for adults



Complex Care Program

Program for pediatrics and adults that focuses on advanced illness and/or multiple comorbid disease states



Condition Care Health Education

Program for pediatrics and adults that focuses on a specific disease state and provides education on that disease state



Diabetes Self-Management Education

Available to members with Type 1 diabetes



Maternity Care

Program for expectant mothers to ensure access to prenatal care and education



Nutrition Program

Healthy behavior program focusing on weight management, healthy diet, and exercise led by a Health Educator (90-120 day program)



Smoking Cessation

Healthy behavior program providing a combination of medication and counseling to help the member quit smoking (180 day program)



Substance Use

Healthy behavior program focusing on addressing needs of members with an existing substance use issue or diagnosis (180 day program)



Transitional Care Program

Program focused on reducing avoidable readmissions for members at high risk of readmission from an acute facility



Weight Management

Healthy behavior program focusing on weight management, healthy diet, and exercise led by a Health Educator (90-120 day program)

COVID-19 Vaccination Reward Program

Healthy behavior program focusing on ending the global pandemic by providing an incentive to obtain a vaccination for COVID-19

Vivida Health Plan is a Managed Care Plan with a Florida Medicaid Contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the Managed Care Plan. Limitations, copayments, and/or restrictions may apply. Benefits, formulary, pharmacy network, premium and/or co-payments/ co-insurance may change. Vivida Health is a Medicaid Health Plan serving Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota counties.

Vivida Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. Vivida Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

This information is available for free in other languages. If you need auxiliary aids and services, including the provision of the materials in alternative formats, including large print, please call us at 844-243-5131 or TTY 711.

Please contact our customer service number at 844-243-5131 or TTY 711 during 8:00 A.M. to 7:00 P.M. Monday through Friday.

If you do not speak English, call us at 844-243-5131 or TTY 711. We have access to interpreter services and can help answer your questions in your language. We can also help you find a health care provider who can communicate with you in your language.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro servicio al cliente a través del 844-243-5131 o por 711 durante el 8:00 A.M. to 7:00 P.M. de lunes a viernes.

Si no habla inglés, llámenos al 844-243-5131 or TTY 711. Contamos con servicios de intérpretes y podemos ayudar a responder sus preguntas en su idioma. También podemos ayudarlo a encontrar un proveedor de atención médica que pueda comunicarse con usted en su idioma.

Enfòmasyon sa a disponib gratis nan lòt lang. Tanpri kontakte sèvis kliyantèl nou nan nimewo 844-243-5131 oswa 711 pandan 8:00 A.M. to 7:00 P.M. lendi jiska vandredi.

Si ou pa pale anglè, rele nou nan 1-844-243-5131 or TTY 711. Nou gen aksè ak sèvis entèprèt e nou ka ede reponn kesyon ou yo nan lang pa w. Nou ka ede w tou jwenn pwofesyonèl lasante ki kapab kominike avèk ou nan lang pa w.